



Coupland's Bakeries Freeze The Fun - Giveaway Terms & Conditions

1. The Promoter of this promotion is Coupland's Bakeries Ltd trading as Coupland's Bakeries.
2. Entry into this promotion is deemed as acceptance of these and any other applicable terms and conditions. This promotion may have additional terms and conditions which wherever possible will be posted at www.couplands.co.nz

Method of Entry & Prize Redemption

3. The promotion is "Freeze The Fun".
4. The promotion commences on Sunday 1st March 2026 and runs until close of trade on Tuesday 31st March 2026.
5. This promotion is open to Coupland's Bakeries customers shopping at Coupland's Bakeries stores in New Zealand.
6. Wholesale customers or Fundraising orders do not qualify for entry into the promotion.

Prize Win

7. To qualify to enter into the prize draw, customers must purchase 2 x 2L Cow & Gate Milk (any variety) in one transaction at any participating Coupland's Bakeries Retail Store. One 2 x 2L Cow & Gate Milk purchase = one entry form.
8. Cow & Gate Milk Range includes: Cow & Gate Lite 2L, Cow & Gate 2L Trim, Cow & Gate 2L Standard.
9. Entry into the competition is via an official entry form that will be given out at time of valid purchase.
10. It is the customer's responsibility to register all details, including your full name, phone number and email address on an official entry form and place the form(s) into the designated entry form box in store.
11. Participants may enter as many times as they like with valid qualifying purchase.
12. No responsibility will be accepted for late entries, cut off time for receiving entries is close of trade on Tuesday 31st March 2026.
13. To be eligible to win, you must
 - a. Have registered your details on an official entry form with qualifying purchase.
 - b. Be aged 18 years or over.
 - c. Be a New Zealand resident at the time of the prize draw.
 - d. Not be a current Coupland's Bakeries employee or spouse of Coupland's Bakeries employee.
14. A total of 50 winners will be determined by random draw of valid entries from each participating Coupland's Bakeries retail store by Thursday 16th April 2026. There will be two winners from each Coupland's Bakeries retail store.
15. Winners will be notified once a prize draw has been completed using the telephone number supplied on the entry form.
16. In the event that the winner cannot be contacted within 7 days of a prize draw occurring or if Coupland's Bakeries determines that a winner is not eligible to win a prize, a further prize draw will be made by Coupland's Bakeries and the prize allocated to the new winner.
17. Coupland's Bakeries is not responsible if a winner cannot be contacted within a reasonable time period following the draw due to incorrect or out of date contact details being recorded on the entry form.
18. Coupland's Bakeries reserves the right to request that an entrant provides proof of identity. Proof of identity includes but is not limited to a valid driver's licence and/or passport.

19. Prizes are not transferable, exchangeable, or negotiable and are not redeemable for cash.
20. If you are a winner, you consent to Coupland's Bakeries use of your name and image for publicity and promotional purposes if required.
21. Each prize consists of 1x Ninja Swirl by CREAMi.
22. The prize value (RRP \$599.99) is correct at time of printing and Coupland's Bakeries accepts no responsibility for any variation in the value of any prize.
23. Prize winners will need to collect their prize from the Coupland's store they entered the draw.
24. Coupland's Bakeries accepts no responsibility for any incurred costs for the collection of the prize.
25. The Prize does not include transportation, accommodation or any other expenses incurred from accepting this prize.
26. Images used to advertise this promotion are for illustration purposes only and may not be an exact representation of the prizes, which will be sourced for the promoter. Prize features may vary based on models and variants.
27. Please refer to the manufacturer's warranty terms and conditions for any warranty claims. All warranties, whether express or implied and whether arising under legislation or otherwise, as to the condition, suitability, quality, fitness or safety of any goods supplied by Coupland's Bakeries as part of a promotion or competition are expressly excluded to the full extent permitted by law.

Standard Terms and Conditions

28. Subject to any applicable law that cannot be excluded, Coupland's Bakeries is not responsible or liable for any loss suffered by any entrant in the event that a prize becomes unavailable for reasons beyond its control. In this event, Coupland's Bakeries may provide a substitute prize of our choice.
29. Neither Coupland's Bakeries nor any other person or party associated with this competition shall be liable for:
 - a. Any loss or damage whatsoever incurred (including but not limited to indirect or consequential loss and including loss caused by negligence) or personal injury suffered or sustained in connection with either participation in this competition or the use or acceptance of any prize offered except for any liability which cannot be excluded by law.
 - b. Errors or failure resulting from computer hardware, software, or telecommunications.
 - c. Fraudulent entry into this competition.
30. In the event of a dispute concerning any aspect of the competition including eligibility the decision of Coupland's Bakeries will be final. No correspondence concerning any decision made by Coupland's Bakeries will be entered into.
31. All entries remain the property of Coupland's Bakeries. All information will be collected and stored by Coupland's Bakeries in accordance with the Privacy Act 2020. You can read our Privacy Statement at www.couplands.co.nz/privacy-statement/.
32. All decisions made by the promotor are final and no correspondence will be entered into.
33. The promotor reserves the right to amend, suspend or terminate the competition and these terms and conditions at any time.
34. Any questions relating to this promotion should be referred to marketing@couplands.co.nz.