



"Just the Ticket" Terms & Conditions

1. The Promoter of this competition is Coupland's Bakeries Ltd trading as Coupland's Bakeries.
2. Participation into this promotion is deemed as acceptance of these and any other applicable terms and conditions. This promotion may have additional terms and conditions which wherever possible will be posted at www.couplands.co.nz

Method of Entry & Prize Redemption

3. The promotion commences throughout the Crusaders Rugby season 2020.
4. If the Crusaders Rugby Team wins at a home game at Orange Theory Stadium in Christchurch, game attendees can take their game ticket or season pass into any participating Coupland's Bakeries Retail Store the next day to redeem for a free hot pie.
5. Free hot pie = any 1 x hot pie.
6. The offer is valid for one day only, the day after the home game if the Crusaders Rugby Team wins. E.g. if the Crusaders Rugby Team plays at Orange Theory Stadium on Friday night and wins, the offer is valid on Saturday only during Coupland's Bakeries opening hours.
7. Promotion valid at participating Coupland's Bakeries Retail Stores only.
8. Game ticket must be handed over to the operator at time of redemption.
9. Season pass ticket holder needs to show operator season pass for redemption.
10. Strictly one hot pie per person, per transaction.
11. Hot pie stock is strictly limited and will be available on a first-in-first-served basis.
12. No responsibility will be accepted for people redeeming their game ticket on days not included in this promotion.
13. Coupland's Bakeries reserves the right to request that a ticket holder provides proof of identity. Proof of identity includes but is not limited to a valid driver's licence and/or passport.
14. Free hot pies are not transferable, exchangeable or negotiable and are not redeemable for cash.
15. If you redeem your game ticket for a free hot pie, you consent to Coupland's Bakeries use of your name and image for publicity and promotional purposes if required.
16. The offer value is correct at time of printing, but Coupland's Bakeries accepts no responsibility for any variation in the value of any offer.
17. Coupland's Bakeries accepts no responsibility for any incurred costs in the collection of the free hot pie offer.
18. This promotion does not include transportation, accommodation or any other expenses incurred from accepting the free hot pie offer.

Standard Terms and Conditions

19. Subject to any applicable law that cannot be excluded, Coupland's Bakeries is not responsible or liable for any loss suffered by any entrant in the event that the promotion and contents becomes unavailable for reasons beyond its control. In this event, Coupland's Bakeries may provide a substitute offer of our choice.
20. Neither Coupland's Bakeries nor any other person or party associated with this promotion shall be liable for:
 - a. Any loss or damage whatsoever incurred (including but not limited to indirect or consequential loss and including loss caused by negligence) or personal injury suffered or sustained in connection with

either participation in this promotion or the use or acceptance of any offer offered except for any liability which cannot be excluded by law.

- b. Errors or failure resulting from computer hardware, software or telecommunications.
- c. Fraudulent participation into this promotion.

21. In the event of a dispute concerning any aspect of the promotion including eligibility the decision of Coupland's Bakeries will be final. No correspondence concerning any decision made by Coupland's Bakeries will be entered into.
22. All game tickets (excluding Season Passes) remain the property of Coupland's Bakeries. All information will be collected and stored by Coupland's Bakeries in accordance with the Privacy Act 1993. You have the right to access your personal information and request correction of any errors in it pursuant to the Privacy Act 1993.
23. All decisions made by the promotor are final and no correspondence will be entered into.
24. The promoter reserves the right to amend, suspend or terminate the promotion and these terms and conditions at any time.
25. Any questions relating to this promotion should be referred to marketing@couplands.co.nz.